



THE family PLACE

ANNUAL REPORT 2019/2020

WWW.FAMILYPLACEVT.ORG



FROM NANCY BLOOMFIELD, EXECUTIVE DIRECTOR

I am full of gratitude, this year especially, for the greater family that surrounds and supports The Family Place. Your generosity and your commitment to the well-being of all young children in our community has allowed us to sustain and adapt our services without pause throughout the challenges of the COVID-19 pandemic.

Thank you for helping us continue offering timely responsive, tailored services and opportunities to strengthen families from all walks of life. Together, we can help children thrive, even through the adversities and uncertainties of this year.

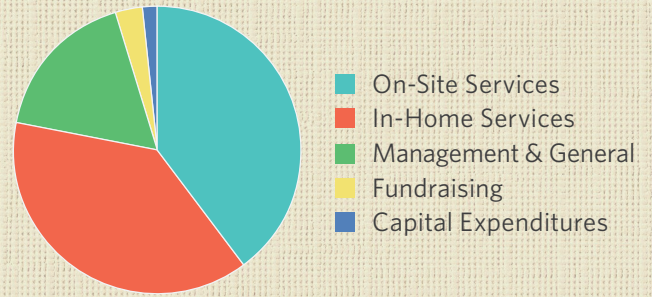
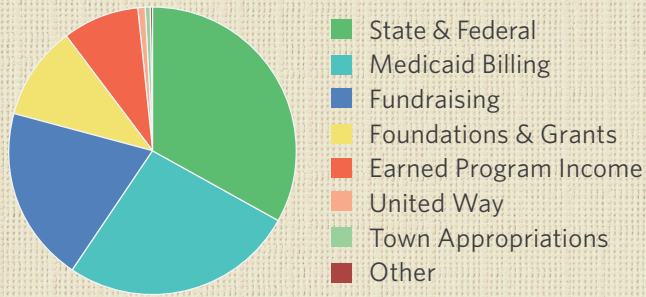
Because of you, we are expanding our reach through new partnerships and engaging with families earlier in their children's lives through initiatives focused on newborns. With your continued support, we will remain a steady source of support to families, no matter what challenges they face. I hope you feel proud of what your investment has made possible.

Nancy Bloomfield



FINANCIALS

FIGURES FOR FISCAL YEAR 2019/2020



INCOME \$2,671,920

State & Federal	\$886,695
Medicaid Billing	\$703,437
Fundraising	\$530,008
Foundations & Grants	\$280,060
Earned Program Income	\$229,767
United Way	\$20,000
Town Appropriations	\$16,200
Other	\$5,753

EXPENSES \$2,382,016

On-Site Services	\$947,697
In-Home Services	\$911,714
Management & General	\$414,075
Fundraising	\$74,124
Capital Expenditures	\$34,405

We are truly grateful to our donors and partners for responding so generously as the COVID-19 pandemic unfolded. Your timely, proactive support enabled us to sustain staff and programs through a time of uncertainty and provided critical funds to help us continue to weather COVID-related budget impacts into 2020-2021.

THE FAMILY PLACE

delivers comprehensive programs designed to strengthen positive relationships, teach essential skills and promote enduring healthy growth for families with young children in the Upper Valley and surrounding communities.

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PROGRAMS

Our programs are designed to promote strong, stable families; safe, healthy children; and active learning for children and parents alike. Our goal is to promote positive outcomes for all young people, regardless of circumstances.

- Children's Integrated Services (CIS) - Early Intervention
- CIS - Family Support
- CIS - Nursing Services
- CIS - Specialized Child Care
- Parent Education and Support
- Families Learning Together (FLT)
- 5 STAR Child Care Center
- Child Care Financial Assistance Program
- Child Care Referral
- Child Advocacy Centers and Special Investigative Unit
- Therapy Services
- Clinic and Community Collaborations: Project DULCE and the "Strong Families, Strong Starts" program

BOARD OF DIRECTORS

Board members advocate for children and families, assure our fiscal health and integrity, guide and uphold our strategic vision, plan and support events, spread awareness about our programs, and volunteer on-site. Thank you all for your dedicated service!

DIRECTORS

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OUR COMMUNITY IMPACT

LEARN ABOUT THE WORK OF THE FAMILY PLACE AND THE RESULTS WE ACHIEVE, THANKS TO SUPPORTERS LIKE YOU!

**1,340 CHILDREN (991 FAMILIES)
BENEFITED FROM OUR PROGRAMS
AND SERVICES**

WE OFFER MEANINGFUL, TAILORED AND TIMELY SUPPORT TO YOUNG CHILDREN AND THEIR FAMILIES IN THEIR HOMES, AT OUR CENTER, OR IN OTHER SETTINGS WHERE FAMILIES ARE, LIKE EARLY CARE SITES OR PEDIATRIC SETTINGS.

"SINCE BECOMING A MOM I'VE OFTEN FELT LIKE I HAVE THE WEIGHT OF THE WORLD ON MY SHOULDERS... HAVING SOMEONE TO CONNECT ME WITH RESOURCES THAT CAN HELP US OVERCOME THE OBSTACLES WE FACE HAS BEEN A LIFESAVER FOR ME."

- PARENT OF CHILD SUPPORTED BY THE DULCE PROGRAM

332

children and their families were supported through Children's Integrated Services (CIS) home visiting and telehealth

82

children affected by abuse were supported by a trauma-informed, multi-disciplinary response at our Child Advocacy Centers

149

children and their families received developmental support through the CIS Early Intervention program

441

families were supported with financial assistance to pay for child care

40

Welcome Baby Bags were provided to parents with newborns with resources to help ensure a newborn's healthy start

31

children and their families were supported through Project DULCE, an intervention embedded within pediatric primary cares

"IT'S AMAZING THAT EVERY LITTLE INTERACTION MY CHILD HAS IS HELPING HIS BRAIN BECOME SMARTER AND SMARTER. BECAUSE OF THIS, EVERY MOMENT WITH MY CHILD FEELS THAT MUCH MORE IMPORTANT!"

- PARENT PARTICIPANT IN THE FAMILIES LEARNING TOGETHER PROGRAM

"I FELT SCARED AND WORRIED CONSTANTLY ABOUT THE 'WHAT IF'S' OR WHAT WAS GOING ON. I STILL WORRY, BUT I DON'T FEEL ALONE ANYMORE. THE FAMILY PLACE MADE ME FEEL WELCOME TO BE MYSELF AND NOT JUDGED. THEY BELIEVE IN ME AND THAT'S IMPORTANT."

- PARENT OF CHILD SUPPORTED BY CHILDREN'S INTEGRATED SERVICES

LEARN MORE ABOUT OUR PROGRAMS AT WWW.FAMILYPLACEVT.ORG

OUR COMMUNITY IMPACT

SUPPORTING FAMILIES WITH YOUNG CHILDREN IN THE UPPER VALLEY COMMUNITY

48%

increase in families served through CIS Family Support, due to connecting with more families in pediatric care settings

36

families were supported with Family Assistance Funds to meet basic needs and address challenges before they became crises

25

families received supplemental meal boxes, diapers and wipes to help weather the 3-month statewide shutdown

94%

of families accessing Child Care Referral services reported feeling more confident/ having less stress on child care decisions

"THE PEOPLE HELPING ME FIND CARE ARE DEDICATED AND PHENOMENAL. THE PERSON HELPED ME IDENTIFY QUESTIONS TO ASK AND PROVIDED ME WITH VALUABLE INFORMATION..."

- PARENT OF CHILD RECEIVING CHILD CARE REFERRAL SERVICES

"[MY CHILD] IS NOW MUCH MORE CONFIDENT, SELF-ASSURED, AND ADAPTABLE IN SOCIAL SITUATIONS. ANYONE MEETING HIM AT THE PLAYGROUPS NOW WOULD NEVER GUESS THAT THIS WAS THE SAME CHILD..."

- PARENT OF CHILD ATTENDING COMMUNITY PLAYGROUPS

118

families received guidance and information about licensed child care through Child Care Referral services

94%

of parents surveyed report that CIS Early Intervention staff helped them understand their child's strengths, needs and abilities

89%

of parents surveyed report that CIS Early Intervention has strengthened their family's support system

106

children and their families participated 3 weekly playgroups, which continued over Zoom during the stay-at-home order

"WE LEARNED SO MUCH AS PARENTS AND I THINK BEING IN TUNE WITH ONE'S CHILD'S NEEDS AND GROWTH IS KEY IN RAISING A STRONG HEALTHY AND SMART BEING."

- PARENT OF CHILD SUPPORTED BY BRAIN LAB, A PARENT EDUCATION GROUP

"[STAFF AT THE FAMILY PLACE] PROVIDED US WITH THE SUPPORT WE NEEDED NOT ONLY WITH JUST EVERYDAY CRAZINESS BUT DURING TRYING TIMES THEY WENT ABOVE AND BEYOND TO MAKE SURE OUR FAMILY WAS SECURE."

- PARENT OF CHILD SUPPORTED BY THE DULCE PROGRAM

"MY SON'S SPEECH HAS IMPROVED TREMENDOUSLY... THEY EQUIPPED US WITH USEFUL TECHNIQUES TO SET HIM UP FOR SUCCESS."

- PARENT OF CHILD RECEIVING EARLY INTERVENTION SERVICES

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